

The K.P.W. Service Agreement begins March 1, 2017 and ends February 28, 2018.

This is NOT a member application.

Please contact the K.P.W. office at (813) 633-0061 if you have not received a new member application or renewal form.

There are 4 different packages available

***Basic Package (minimum coverage): \$345.00**

Primary A/C & Heating System, Kitchen Refrigerator, Range and Water Heater (elements and thermostats only)

***Silver Package: \$415.00**

Primary A/C & Heating System, Kitchen Refrigerator, Range, Water Heater (elements and thermostats only),
Washer & Dryer, Dishwasher and Garbage Disposal

Silver Package also includes an **optional** \$25.00 A/C check

***Gold Package: \$485.00**

All A/C & Heating units, All Refrigerators / Freezers, Range, Water Heater, Washer & Dryer, Dishwasher,
Garbage Disposal and Microwave

Gold Package also includes *water heater replacement, 20% discount on plumbing work performed by the KPW contractor and an **optional** \$15.00 A/C check

***Platinum Package: \$595.00**

All A/C & Heating units, All Refrigerators / Freezers, Range, Water Heater, Washer & Dryer, Dishwasher,
Garbage Disposal, Microwave and Minor Plumbing

Platinum Package also includes *water heater replacement, one free annual A/C check and *plumbing work as described on the back of this form
as well as page two (2) of the service agreement

You may add any of the following appliances if they are not included in the package you select.

Secondary A/C & Heating System	= \$100.00	Microwave	= \$30.00
Washer & Dryer	= \$40.00	Extra Refrigerator	= \$35.00
Dishwasher	= \$28.00	Extra Freezer	= \$35.00
Garbage Disposal	= \$20.00	Plumbing Coverage	= \$155.00

If you currently are NOT a KPW Member the following fees apply:

Matching Reserve (sign up fee)	\$80.00
Inspection Fee (non-refundable)	\$20.00

Prior to membership, all items that you want to cover must pass the KPW Service Inspection

* Some restrictions apply, please read the service agreement thoroughly.

A \$15 inspection fee is required when you add items that were not previously covered

All packages include replacement of Air Conditioning & Heating Systems. Garbage Disposals that are added to or included in a package will be replaced. Gold Package, Platinum Package and Add-On Plumbing Coverage included water heater replacement. Platinum Package and Add-On Plumbing Coverage includes minor plumbing repairs and replacements for faucets, toilets and valves. All items that have replacement coverage will be replaced with a brand chosen by the K.P.W. Service Contractor. These items will be replaced with an equivalent unit only when replacement is necessary. At the time of replacement and if an upgrade option is available, the member may upgrade by paying the difference in price as set by the K.P.W. Service Contractor. No item shall be replaced for the sole purpose of better efficiency, improper size or cosmetic preferences.

K.P.W. Service will not replace appliances that may be deemed beyond repair due to parts being no longer available, repair costs exceed the value of the appliance, if repairs cannot be guaranteed or are unsafe, if there is excessive corrosion / rust or if the appliance was misused or abused. Appliances that will not be replaced include: Refrigerators, Ranges, Washers/ Dryers, Dishwashers and Microwaves. The decision of the K.P.W. Service contractor shall be final as to when an appliance is beyond repair.

- ***Basic Package:** If the member chooses the Basic Package, the designated appliances for the purpose of this agreement shall be the **Primary Central Air Conditioner, Heat and/or Heat Pump, Water Heater** (thermostats & heating elements only, excluding tank less and hybrid water heaters), **Kitchen Refrigerator and Range**. The member may also choose optional coverage for a **Secondary Central Air Conditioner, Heat and/or Heat Pump, Washer/Dryer, Dishwasher, Garbage Disposal, Built-In Microwave, Extra Refrigerator, Extra Freezer and/or Plumbing Coverage** at additional costs. Members with the Basic Package may purchase an **optional** A/C Check for \$39.00 from the K.P.W. Service contractor.
- ***Silver Package:** If the member chooses the Silver Package, the designated appliances for the purpose of this agreement shall be the **Primary Central Air Conditioner, Heat and/or Heat Pump, Water Heater** (thermostats & heating elements only, excluding tank less and hybrid water heaters), **Kitchen Refrigerator, Range, Washer/Dryer, Dishwasher and Garbage Disposal**. The member may also choose optional coverage for a **Secondary Central Air Conditioner, Heat and/or Heat Pump, Built-In Microwave, Extra Refrigerator, Extra Freezer and/or Plumbing Coverage** at additional costs. Members with the Silver Package may purchase an **optional** A/C Check for \$25.00 from the K.P.W. Service contractor.
- ***Gold Package:** If the member chooses the Gold Package, the designated appliances for the purpose of this agreement shall be **All Central Air Conditioner, Heat and/or Heat Pump Units, Water Heater** (excluding tank less and hybrid water heaters), **All Refrigerators, Freezers, Range, Washer/Dryer, Dishwasher, Garbage Disposal and Built-In Microwave**. If you currently have the Gold Package and wish to include Plumbing Coverage it is more feasible to upgrade to the Platinum Package. Members with the Gold Package may purchase an **optional** A/C Check for \$15.00 from the K.P.W. Service contractor. Gold Package members also receive water heater replacement when necessary (excluding tank less and hybrid water heaters) and a 20% discount on minor plumbing work performed by the K.P.W. Service contractor.
- ***Platinum Package:** If the member chooses the Platinum Package, the designated appliances for the purpose of this agreement shall be **All Central Air Conditioner, Heat and/or Heat Pump Units, Water Heater** (excluding tank less and hybrid water heaters), **All Refrigerators, Freezers, Range, Washer/Dryer, Dishwasher, Garbage Disposal and Built-In Microwaves**. Members with the Platinum Package will receive **one** Annual A/C Check for free (Member must call KPW to schedule the A/C Check).

The Platinum Package and Add-on Plumbing Coverage include plumbing repairs / replacement as follows:

- Faucets
- Water Heaters (excluding tank less and hybrid water heaters)
- Water valves, shut off valves, hose bibs and supply lines
- Toilets (K.P.W. is not responsible for matching the tile foot print)
- Drain pipes (up to the wall connection)
- Main supply valve to the home
- Minor stoppage that can be cleared by a hand auger.
- Minor repair to all drain and supply piping not in floors or concrete walls.

Replacement is available only when necessary and will be done at the discretion of the KPW Service Contractor. Member may pay the difference for an upgrade if available by paying the difference in price as set by the K.P.W. Service Contractor. Color match is not guaranteed and all brands shall be the choice of the K.P.W. Service Contractor.